

ABSTRACT OF THE DISCLOSURE

A system and process for monitoring at least one but preferably a plurality of service outlets of the type commonly existing in the food service industry, comprising utilization of a portable processor assembly at a local site, which incorporates both manual and automatic input facilities, at least one of which is defined by a temperature acquisition module interfaced for direct communication with the processor assembly. A monitoring program is operable by the processor and comprises a task application defining a plurality of user interactive test items requiring the entry of user responses upon their performance of the test items. The test items are determinative of currently existing conditions of a plurality of operational categories which are established based on the required functions of the one or more sites being monitored. Result records are formulated based on the data derived from user response entries and are processed preferably at a central control facility for purposes of establishing evidence, preferably in the form of appropriate documentation, of a pattern of compliance with a predetermined plurality of standards which define acceptable performance parameters of the operational categories.